



Summit Broadband is the Cable and Internet Service provided to Spanish Wells residents as part of their Homeowners' Association Dues.

Included in your Spanish Wells Cable & Internet Package:

1 Wireless AC Router
500 mbps x 500 mbps
Internet Digital Basic Cable
A whole-home DVR system - a Main Gateway Cable Box and
2 additional Cable Boxes
Includes HD Gateway & Digital Music Channels.

Steps for a new property owner who needs to set up new service of Cable and Internet, per Summit Broadband.

- The previous owner must return all equipment whether it is rented or part of the bulk contract, except for the ONT (Optical Network Terminal), which is the light-colored box connected to the wall. This must stay in the unit.
- Owners are responsible for all equipment, even if there are renters. If equipment is missing, the owner will be billed.
- Residents can request that they pick up equipment; there is a \$50 pick-up fee.
- The current unit owner's account will not be closed until equipment is returned and the new owner will not be able to start service until this is completed.
- If the resident has phone service with Summit, the phone number(s) need to be transferred to another company. The transfer usually takes 7-10 business days; therefore, it should be done in advance.
- New owners should either contact **Summit Broadband at 239-444-0400** or visit one of their store locations to set up a new account. Proof of ownership will be necessary to set up new service (closing documents and/or a Warranty Deed).

If you wish to add any additional services, please contact Summit Broadband.

- ▲ Chat: www.summitbb.com/support
- ▲ Phone: **239-444-0400** or **1-877-678-6648, 24/7**
- ▲ Email: care@asksbb.com
- ▲ Website: www.summit-broadband.com
- ▲ 2 Store locations: 1443 Rail Head Blvd., Naples, FL 34110
6060 Collier Blvd., Suite 62, Naples, FL 34114